

### SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 200549

### **FORM 11-K**



Annual Report Pursuant to Section 15(d) of the Securities Exchange Act of 1934

[X]	Annual report pursuant to Section 15(d) of the Securities Exchange Act of 1934
	For the fiscal year ended December 31, 2002
	OR
П	Transition report pursuant to Section 15(d) of the Securities Exchange Act of 1934
	For the period from to to to 2 2003
	For the period from to
	A. Full title of the plan and the address of the plan, if different from that of the issuer

named below:

Dillard's, Inc. Investment & Employee Stock Ownership Plan for Full-Time Employees

Dillard's, Inc. Investment & Employee Stock Ownership Plan for Part-Time **Employees** 

B. Name of issuer of the securities held pursuant of the plan and the address of its principal executive office:

> Dillard's, Inc. 1600 Cantrell Road Little Rock, Arkansas 72201

### **REQUIRED INFORMATION**

- 1. An audited statement of Net Assets Available for Plan Benefits as of December 31, 2002 and December 31, 2001 for the Dillard's, Inc. Investment & Employee Stock Ownership Plan for Full-Time Employees, prepared in accordance with the financial reporting requirements of ERISA is attached.
- An audited statement of changes in Net Assets Available for Plan Benefits for each of the years ended December 31, 2002 and December 31, 2001 for the Dillard's, Inc.
   Investment & Employee Stock Ownership Plan for Full-Time Employees, prepared in accordance with the financial reporting requirements of ERISA is attached.
- 3. An audited statement of Net Assets Available for Plan Benefits as of December 31, 2002 and December 31, 2001 for the Dillard's, Inc. Investment & Employee Stock Ownership Plan for Part-Time Employees, prepared in accordance with the financial reporting requirements of ERISA is attached.
- 4. An audited statement of changes in Net Assets Available for Plan Benefits for each of the years ended December 31, 2002 and December 31, 2001 for the Dillard's, Inc. Investment & Employee Stock Ownership Plan for Part-Time Employees, prepared in accordance with the financial reporting requirements of ERISA is attached.

#### **Exhibits**

- 23.1 Consent of Deloitte & Touche LLP.
- 23.2 Consent of BKD LLP.

### **SIGNATURES**

The Plan. Pursuant to the requirements of the Securities Exchange Act of 1934, the trustees (or other persons who administer the employee benefit plan) have duly caused this annual report to be signed on its behalf by the undersigned hereunto duly authorized.

Dillard's, Inc. Investment & Employee Stock Ownership Plan for Full-Time Employees Dillard's, Inc. Investment & Employee Stock Ownership Plan for Part-Time Employees

Date: <u>June 27, 2003</u>

Phillip R. Watts

Secretary, Administrative Committee

### Dillard's, Inc. Investment & Employee Stock Ownership Plan for Full-Time Employees (formerly Dillard's, Inc. Retirement Plan for Full-Time Employees)

Plan No. 111

Financial Statements As of December 31, 2002 and 2001, Supplemental Schedule As of December 31, 2002, and Independent Auditors' Reports

### INDEPENDENT AUDITORS' REPORT

To the Plan Sponsor and Participants of Dillard's, Inc. Investment & Employee Stock Ownership Plan for Full-Time Employees:

We have audited the accompanying statement of net assets available for benefits of the Dillard's, Inc. Investment & Employee Stock Ownership Plan for Full-Time Employees (the "Plan") as of December 31, 2002, and the related statement of changes in net assets available for benefits for the year then ended. These financial statements are the responsibility of the Plan's management. Our responsibility is to express an opinion on these financial statements based on our audit. The financial statements of the Plan (formerly Dillard's, Inc. Retirement Plan for Full-Time Employees) as of December 31, 2001 and for the year then ended were audited by other auditors, whose report, dated April 5, 2002 and June 27, 2003 as to Note 7 expressed an unqualified opinion on those statements.

We conducted our 2002 audit in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the 2002 financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audit provides a reasonable basis for our opinion.

In our opinion, such 2002 financial statements present fairly, in all material respects, the net assets available for benefits of the Plan at December 31, 2002, and the changes in net assets available for benefits for the year then ended, in conformity with accounting principles generally accepted in the United States of America.

Our audit was conducted for the purpose of forming an opinion on the basic 2002 financial statements taken as a whole. The accompanying supplemental schedule of assets (held at end of year) is presented for the purpose of additional analysis and is not a required part of the basic financial statements, but is supplementary information required by the Department of Labor's Rules and Regulations for Reporting and Disclosure under the Employee Retirement Income Security Act of 1974. The schedule is the responsibility of the Plan's management. Such schedule has been subjected to the auditing procedures applied in our audit of the basic 2002 financial statements and, in our opinion, is fairly stated in all material respects when considered in relation to the basic financial statements taken as a whole.

Dallas, Texas June 27, 2003

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### **Independent Accountants' Report**

Dillard's Administrative Committee
Dillard's, Inc. Investment &
Employee Stock Ownership Plan for Full-Time Employees
Little Rock, Arkansas

We have audited the accompanying statement of net assets available for benefits of Dillard's, Inc. Investment & Employee Stock Ownership Plan for Full-Time Employees (formerly reported in combined financial statements titled Dillard's Inc. Retirement Plan, which also included the Dillard's, Inc. Investment & Employee Stock Ownership Plan for Part-Time Employees) as of December 31, 2001, and the related statement of changes in net assets available for benefits for the year then ended. These financial statements are the responsibility of the Plan's management. Our responsibility is to express an opinion on these financial statements based on our audit.

We conducted our audit in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audit provides a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the net assets available for benefits of Dillard's, Inc. Investment & Employee Stock Ownership Plan for Full-Time Employees as of December 31, 2001, and the changes in its net assets available for benefits for the year then ended in conformity with accounting principles generally accepted in the United States of America.

As described in Note 7, these financial statements include only the Plan, which previously reported on a combined basis with the Dillard's, Inc. Investment & Employee Stock Ownership Plan for Part-Time Employees.

BKD, LLP

Little Rock, Arkansas April 5, 2002, except for Note 7, as to which the date is June 27, 2003

Federal Employer Identification Number: 44-0160260

### STATEMENTS OF NET ASSETS AVAILABLE FOR BENEFITS

DECEMBER 31, 2002 AND 2001

ASSETS	2002	2001
INVESTMENT IN MASTER TRUST (Note 4) INVESTMENT - PARTICIPANT LOANS	\$ 357,694,122 <u>8,214,718</u>	\$ 386,107,303 6,148,216
Total investments	365,908,840	392,255,519
RECEIVABLES: Employer contributions Participant contributions	259,050 464,547	509,443 1,021,430
Total receivables	723,597	1,530,873
Total assets	366,632,437	393,786,392
LIABILITIES Excess contributions refundable Total liabilities	(605,043) (605,043)	
NET ASSETS AVAILABLE FOR BENEFITS	\$ 366,027,394	\$ 393,786,392

See notes to financial statements.

### STATEMENTS OF CHANGES IN NET ASSETS AVAILABLE FOR BENEFITS YEARS ENDED DECEMBER 31, 2002 AND 2001

	2002			2001	
Net decrease in Plan assets from investment activities of the Master Trust	\$	(24,364,112)	\$	(2,614,376)	
Participant loan interest		506,960		424,674	
Net investment loss		(23,857,152)		(2,189,702)	
Contributions: Participant Employer		25,207,822 13,632,929		30,779,624 13,797,118	
Total contributions		38,840,751		44,576,742	
Total additions		14,983,599		42,387,040	
Distributions to participants		(42,784,908)		(51,428,628)	
Corrective distributions	<u></u>	(605,043)		<u>-</u>	
Total deductions		(43,389,951)		(51,428,628)	
Net transfers from/(to) Dillard's, Inc. Investment & Employee Stock Ownership Plan for Part-Time Employees	<u> </u>	647,354		(24,589,859)	
Net decrease in net assets available for benefits		(27,758,998)		(33,631,447)	
NET ASSETS AVAILABLE FOR BENEFITS, BEGINNING OF YEAR		393,786,392		427,417,839	
NET ASSETS AVAILABLE FOR BENEFITS, END OF YEAR	\$	366,027,394	\$	393,786,392	

See notes to financial statements.

NOTES TO FINANCIAL STATEMENTS YEARS ENDED DECEMBER 31, 2002 AND 2001

### 1. DESCRIPTION OF PLAN

The following description of the Dillard's, Inc. Investment & Employee Stock Ownership Plan for Full-Time Employees (the "Plan"), (formerly Dillard's, Inc. Retirement Plan for Full-Time Employees) provides only general information. Participants should refer to the Plan agreement for a more complete description of the Plan's provisions.

General - The Plan is a defined contribution plan covering employees of Dillard's, Inc. and participating subsidiaries (collectively, the "Company") upon employment that are not covered by a collective bargaining agreement. The Plan was established under Section 401(a) of the Internal Revenue Code and is subject to the provisions of the Employee Retirement Income Security Act of 1974, as amended ("ERISA").

PAYSOP/Profit Sharing accounts, Basic Pre-Tax and After-Tax accounts, Voluntary Pre-Tax accounts, Post-2000 Dividend accounts and all Employer Matching and Stock Bonus accounts are intended to constitute an ESOP as described in Section 4975 of the Internal Revenue Code. All other accounts are non-ESOP.

**Contributions** - Participants in the Plan may elect to contribute on a pretax basis a minimum of 1% to a maximum of 20% of their compensation (in increments of one percentage point) to statutory maximums. Plan contributions include the following:

Basic Salary Deferral Contributions – Participants may elect to make Basic Salary Deferral Contributions, which are salary deferral contributions that participants invest in Dillard's, Inc. common stock, up to five percent of participants' compensation. For each participant age 21 or older with at least 1,000 hours of service within twelve months or any calendar year thereafter, Basic Salary Deferral Contributions are 100 percent matched by the Company. Company matching contributions are also invested in Dillard's, Inc. common stock.

Voluntary Salary Deferral Contributions – Participants may elect to make Voluntary Salary Deferral Contributions, which are salary deferral contributions that participants direct to be invested in various investment options. The Plan currently offers eight mutual funds, two commingled trusts, and Dillard's, Inc. common stock as investment options for participants. Participants are not required to make Basic Salary Deferral Contributions before they can make a Voluntary Salary Deferral Contribution. The Company does not match Voluntary Salary Deferral Contributions.

Voluntary Catch-Up Salary Deferral Contributions — Voluntary Catch-Up Salary Deferral Contributions may only be made by participants who are age 50 or older by the end of the Plan year and may not exceed the Maximum Catch-Up Pre-Tax Dollar Limit. The Company does not match Voluntary Catch-Up Salary Deferral Contributions.

**Basic After-Tax and Voluntary After-Tax Contributions** – If Voluntary Salary Deferral Contributions and/or Basic Salary Deferral Contributions exceed the maximum pre-tax

contributions statutory dollar limit, then Voluntary and Basic contributions will continue for the rest of the plan year on an after-tax basis as Voluntary and Basic After-Tax Contributions. If Basic Salary Deferral Contributions are being made, participants will continue to receive matching contributions on their Basic After-Tax Contributions.

**Rollover Contributions** – Eligible employees may make Rollover Contributions to the Plan of funds distributed to them from another qualified retirement plan or from an IRA.

Investment Options - For the years ended December 31, 2002 and 2001, participants could direct the investment of both Voluntary pretax and after-tax contributions and rollover contributions into the Dillard's, Inc. Common Stock Fund, Merrill Lynch Equity Index Fund, Dillard's Capital Preservation Fund, Lazard International Equity Fund, Oppenheimer International Growth Fund, PIMCO Total Return Bond Fund, State Street Research Aurora Fund, Lord Abbett Developing Growth Fund, MFS Massachusetts Investors Growth Fund, Merrill Lynch Basic Value Fund, and the MFS Total Return Fund. If contributions are not directed among the eleven available investment options offered by the Plan, then the contributions will be automatically invested in the Dillard's Capital Preservation Fund, which holds the Plan's investments in insurance contracts and Merrill Lynch Retirement Preservation Trust fund investment.

**Participant Accounts** - Each participant's account is credited with the participant's contributions, the Company's contribution and Plan earnings and is charged with an allocation of administrative expenses. Allocations are based on participant earnings, account balances, or allocated pro rata per number of accounts depending on the type of income or expense. The benefit to which a participant is entitled is the benefit that can be provided from the participant's vested portion of their account.

Vesting - Participants are immediately vested in their Basic and Voluntary contributions plus earnings thereon. Vesting in the Company's contribution portion of their accounts plus earnings thereon is based on years of service. Matching contributions made after December 31, 2001 to the Post 2001 Employer Match Account vest according to a graduated schedule. These matching contributions vest at a rate of 20% per year of service, beginning after 2 years of service, with 100% vesting after a participant completes six or more years of service. The Employer Match 1990-2001 Account, Employer Match Pre 1990 Account and Employer Stock Bonus Account become 100% vested after a participant completes five or more years of service. Nonvested balances are forfeited upon termination of service and are used to reduce the amount of the Company's future contributions to the Plan.

**Payment of Benefits** – Upon termination of service, a participant may receive a lump-sum payment of their Voluntary, Basic, and Rollover contributions plus the earnings thereon. The Company matching contributions plus the earnings thereon are available for lump-sum payment the earlier of the five-year anniversary of termination or upon reaching the normal retirement age of 65.

Withdrawals Prior to Termination – A participant may withdraw all or a portion of their Voluntary After-Tax Account or certain Employee Rollover Accounts, as defined by the Plan. Upon attainment of age 70 ½, a participant may withdraw all of their accounts.

*Administrative Expenses* – Substantially all administrative costs are borne by the Plan.

**Plan Termination** – Although the Company has not expressed an intention to do so, the Company has the right under the Plan to discontinue its contributions at any time and to terminate the Plan, subject to the provisions of ERISA. In the event of Plan termination, participants become 100% vested in their accounts.

Participant Loans – In cases of immediate and heavy financial hardship, participants may borrow from their vested account balance a minimum of \$1,000 up to a maximum of the lesser of \$50,000 or 50% of their vested account balance. Loan transactions are treated as transfers between the investment fund(s) and the loan fund. Loan terms range from one to five years or up to ten years for the purchase of a primary residence. The loans are secured by the balance in the participant's account and bear interest at a rate commensurate with prevailing interest rates charged by persons in the business of lending money for loans, which would be made under similar circumstances. Principal and interest is paid ratably over the length of the loan through weekly payroll deductions.

#### 2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

**Basis of Accounting** - The financial statements of the Plan are prepared under the accrual method of accounting.

Use of Estimates - The preparation of the Plan's financial statements, in conformity with accounting principles generally accepted in the United States of America, requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities at the date of the financial statements and the reported amounts of additions to and deductions from net assets for the period. Actual results could differ from those estimates. The Plan utilizes various investment instruments. Investment securities, in general, are exposed to various risks, such as interest rate, credit, and overall market volatility. Due to the level of risk associated with certain investment securities, it is reasonably possible that changes in the values of investment securities will occur in the near term and that such changes could materially affect the amounts reported in the statements of net assets available for benefits.

Investment Valuation - The Plan's investments are held by Merrill Lynch Trust Company, FSB (the "Trustee") and consist of investments in mutual funds, commingled collective trust funds, guaranteed investment contracts and participant loans. Investments in the mutual funds and commingled collective trust funds are presented at fair value, which is determined to be the net asset value of the mutual funds and commingled collective trust fund value estimated based on the market value of the underlying securities. Participant loans are valued at cost, which approximates fair value. Guaranteed investment contracts are valued at contract value, which approximates fair value. For the Plan years ended December 31, 2002 and 2001, the crediting interest rates and the average rates of return for the contracts ranged from 6.33% to 9.01% and 4.08% to 6.70%, respectively.

Purchases and sales are recorded on a trade-date basis. Interest income is recorded on the accrual basis. Dividends are recorded on the ex-dividend date.

Payment of Benefits - Benefits are recorded when paid.

#### 3. TAX STATUS

The Plan obtained its latest determination letter on July 1, 1996, in which the Internal Revenue Service stated that, the Plan and related Trust, as then designed, were in compliance with the applicable requirements of the Internal Revenue Code and therefore were qualified and exempt from tax. The Plan has been amended since receiving the determination letter; however, the Plan administrator believes that the Plan and related Trust are currently designed and being operated in compliance with the applicable requirements of the Internal Revenue Code. A new determination letter has been requested.

#### 4. MASTER TRUST FINANCIAL INFORMATION

The Plan participates in a trust ("Master Trust"), which holds substantially all of the investment assets of the Plan and the Dillard's, Inc. Investment & Employee Stock Ownership Plan for Part-Time Employees for investment and administrative purposes of these plans. Use of the Master Trust permits the commingling of the Plan's assets with the assets of the Dillard's, Inc. Investment & Employee Stock Ownership Plan for Part-Time Employees for investments and administrative purposes. Although assets of both plans are commingled in the Master Trust, the Trustee maintains supporting records for the purpose of allocating net gain or loss of the investment account to the participating plans based on the investment of the account balances of the respective plan's participants.

Information about the net assets and the significant components of the changes in net assets relating to the Master Trust nonparticipant-directed investments is as follows:

	Years Ended December 31,		
		2002	2001
Net assets:			
Dillards, Inc. common stock	\$	92,122,256	\$ 91,872,234
Changes in net assets:			
Net appreciation (depreciation)	\$	(1,993,771)	\$ 20,731,484
Dividends		919,427	869,514
Contributions		14,371,531	15,157,893
Benefits paid to participants		(13,026,158)	(3,045,556)
Other		(21,007)	(723,278)
Increase in nonparticipant-directed net assets	<u>\$</u>	250,022	\$ 32,990,057

### Net Assets in Master Trust

Net A	ssets in Master Trust		December 31			
				nder .		
Y	d manifest muiss		2002		2001	
Investments at fair value as determined by quote .Stocks:	d market price -					
Dillard's, Inc. Class A common stock (party-in-i	nterest)	\$	76,737,314	\$	73,523,767	
Dillard's, Inc. Class A common stock (party-in-i		Ψ	92,122,254	Ψ	91,872,234	
Dillard 3, Inc. Class 11 common stock (party in 1			, , , , , , , , , , , , , , , , , , ,		,,	
Mutual funds:						
Lazard International Equity Fund			1,197,031		1,288,757	
Oppenheimer International Growth Fund			259,092		131,584	
PIMCO Total Return Fund			10,849,041		9,704,287	
State Street Research Aurora Fund			2,126,925		576,309	
Lord Abbett Developing Growth Fund			1,260,300		1,834,238	
MFS Total Return Fund			27,612,544		34,267,892	
MFS Massachusetts's Investors Growth Fund			66,758,033		111,556,334	
Merrill Lynch Basic Value Fund			6,454,392		7,750,399	
Investments at estimated fair value -						
Common collective trust funds:			77 490 101		52,425,638	
Merrill Lynch Retirement Preservation Trust			77,480,101 2,947,723		3,617,476	
Merrill Lynch Equity Index Fund			2,947,723		3,017,470	
Investments at contract value -						
Guaranteed investment contracts:						
Transamerica Guaranteed Investment Contract						
December 31, 2010, 6.33% for 2002, 6.40% f	or 2001		4,965,132		12,414,786	
CNA Guaranteed Investment Contract			6001.416		10 120 002	
August 29, 2003, 8.24% for 2002, 6.70% for 2			6,991,416		10,139,903	
John Hancock Mutual Life Guaranteed Investme	nt Contract		<b>5</b> 066660		0.216.706	
May 1, 2007, 6.56%			7,266,669		8,316,786	
State Street Bank & Trust Guaranteed Investmen	it Contract		4 (40 47)			
December 31, 2025, 9.01%			4,640,472		-	
State Street Bank & Trust Guaranteed Investmen	it Contract				11 520 224	
February 27, 2002, 5.90%	mt Comtro ot		-		11,530,224	
John Hancock Mutual Life Guaranteed Investme	ni Contract				3,020,130	
August 1, 2002, 4.08%	Contract		-		3,020,130	
Banker's Trust Company Guaranteed Investment March 31, 2007, 5.87%	Contract		_		1,729	
Warch 31, 2007, 3.87%					1,722	
Total investments			389,668,439		433,972,473	
			•			
Receivables:						
Accrued interest & dividends			650,343		621,765	
Pending settlement			3,964		(55,591)	
			(54.207		566 174	
Total receivables			654,307		566,174	
Cash			188,520		582,598	
		er.	200 511 266	e	425 121 245	
Net assets in Master Trust		2	390,511,266	3	435,121,245	
Plan's interest in Master Trust net assets		\$	357,694,122	\$	386,107,303	
THE PROPERTY OF THE PARTY AND THE MODELL		<u> </u>		<u> </u>		
Plan's percentage interest in Master Trust net assets			92%		89%	
F O						

<sup>\*</sup>Non-participant directed investment

### **Master Trust Investment Activities**

		Years Ended 2002	cember 31, 2001	
Investment income:				
Interest	\$	5,957,203	\$	5,990,479
Dividends		3,658,013		4,473,828
Net change in market value of				
Dillard's, Inc. common stock		(218,456)		37,624,810
Net investment loss from				
common/collective trusts		(828,841)		(494,993)
Net investment loss from				
registered investment companies		(34,743,894)		(48,687,291)
Other		451,480	_	628,082
		(25,724,495)		(465,085)
Administrative expenses		(955,952)		(539,738)
Other		(491,435)		(4,486,669)
	_	(1,447,387)		(5,026,407)
Net decrease in Master Trust net assets derived from investment activities	<u>\$</u>	(27,171,882)	<u>\$</u>	(5,491,492)
Plan's interest in Master Trust investment activities	<u>\$</u>	(24,364,112)	<u>\$</u>	(2,614,376)

### 5. CONTRACTS WITH INSURANCE COMPANY

The Master Trust holds insurance contracts with various insurers. These insurers maintain the Plan's deposits in funds that earn differing rates of interest each year. Interest rates vary between contracts and are subject to change. The funds maintained by the insurers are primarily invested in high-grade corporate bonds, notes and commercial paper.

### 6. SUBSEQUENT EVENT

During January 2003 the Plan received a transfer of the remaining net assets of the C.J. Gayfer & Company, Inc. Savings and Profit Sharing Plan ("C.J. Gayfer Plan") of \$855,135. The Company acquired the plan sponsor of the C.J. Gayfer Plan in 1998. During 2002, the C.J. Gayfer Plan and all net assets were distributed to participants or transferred to the Plan as of January 31, 2003, the C.J. Gayfer Plan year-end.

### 7. REPORTING ENTITY

The Plan has previously prepared its financial statements on a combined basis with the Dillard's, Inc. Investment & Employee Stock Ownership Plan for Part-Time Employees, which were collectively referred to as the Dillard's, Inc. Retirement Plan. The accompanying financial statements of the Plan include only financial information of the Dillard's, Inc. Investment & Employee Stock Ownership Plan for Full-Time Employees.

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SCHEDULE H, PART IV, LINE 4i -SUPPLEMENTAL SCHEDULE OF ASSETS (HELD AT END OF YEAR) DECEMBER 31, 2002

> Description of investment including maturity date, rate of interest, collateral, par, or maturity value

Current value

Participant loans with interest rates of 5.75% to 11.0% and maturity dates from January 1, 2003 to November 19, 2012

\$ 8,214,718

See accompanying independent auditors' report.

### Dillard's, Inc. Investment & Employee Stock Ownership Plan for Part-Time Employees (formerly Dillard's, Inc. Retirement Plan for Part-Time Employees)

Plan No. 113

Financial Statements As of December 31, 2002 and 2001, Supplemental Schedule As of December 31, 2002, and Independent Auditors' Reports

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We conducted our 2002 audit in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the 2002 financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audit provides a reasonable basis for our opinion.

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Our audit was conducted for the purpose of forming an opinion on the basic 2002 financial statements taken as a whole. The accompanying supplemental schedule of assets (held at end of year) is presented for the purpose of additional analysis and is not a required part of the basic financial statements, but is supplementary information required by the Department of Labor's Rules and Regulations for Reporting and Disclosure under the Employee Retirement Income Security Act of 1974. The schedule is the responsibility of the Plan's management. Such schedule has been subjected to the auditing procedures applied in our audit of the basic 2002 financial statements and, in our opinion, is fairly stated in all material respects when considered in relation to the basic financial statements taken as a whole.

Dallas, Texas June 27, 2003

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### **Independent Accountants' Report**

Dillard's Administrative Committee
Dillard's, Inc. Investment &
Employee Stock Ownership Plan for Part-Time Employees
Little Rock, Arkansas

We have audited the accompanying statement of net assets available for benefits of Dillard's, Inc. Investment & Employee Stock Ownership Plan for Part-Time Employees (formerly reported in combined financial statements titled Dillard's Inc. Retirement Plan, which also included the Dillard's, Inc. Investment & Employee Stock Ownership Plan for Full-Time Employees) as of December 31, 2001, and the related statement of changes in net assets available for benefits for the year then ended. These financial statements are the responsibility of the Plan's management. Our responsibility is to express an opinion on these financial statements based on our audit.

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In our opinion, the financial statements referred to above present fairly, in all material respects, the net assets available for benefits of Dillard's, Inc. Investment & Employee Stock Ownership Plan for Part-Time Employees as of December 31, 2001, and the changes in its net assets available for benefits for the year then ended in conformity with accounting principles generally accepted in the United States of America.

As described in Note 6, these financial statements include only the Plan, which previously reported on a combined basis with the Dillard's, Inc. Investment & Employee Stock Ownership Plan for Full-Time Employees.

BKD, LLP

Little Rock, Arkansas April 5, 2002, except for Note 6, as to which the date is June 27, 2003

Federal Employer Identification Number: 44-0160260

### STATEMENTS OF NET ASSETS AVAILABLE FOR BENEFITS DECEMBER 31, 2002 AND 2001

ASSETS	2002	2001
INVESTMENT IN MASTER TRUST (Note 4) INVESTMENT - PARTICIPANT LOANS	\$ 32,817,144 191,449	\$ 49,013,942 546,278
Total investments	33,008,593	49,560,220
RECEIVABLES: Employer contributions Participant contributions  Total receivables	8,483 35,915 44,398	50,245 200,818 251,063
NET ASSETS AVAILABLE FOR BENEFITS	\$ 33,052,991	\$ 49,811,283

See notes to financial statements.

### STATEMENTS OF CHANGES IN NET ASSETS AVAILABLE FOR BENEFITS YEARS ENDED DECEMBER 31, 2002 AND 2001

	2002	2001
Net decrease in Plan assets from investment activities of the Master Trust	\$ (2,807,770)	\$ (2,877,116)
Participant loan interest	10,183	34,434
Net investment loss	(2,797,587)	(2,842,682)
Contributions: Participant Employer	1,931,685 446,447	5,963,480 1,360,775
Total contributions:	2,378,132	7,324,255
Total additions	(419,455)	4,481,573
Distributions to participants	(15,691,483)	(6,256,443)
Net transfers from/(to) Dillard's, Inc. Investment & Employee Stock Ownership Plan for Full-Time Employees	(647,354)	24,589,859
Net (decrease) increase in net assets available for benefits	(16,758,292)	22,814,989
NET ASSETS AVAILABLE FOR BENEFITS, BEGINNING OF YEAR	49,811,283	26,996,294
NET ASSETS AVAILABLE FOR BENEFITS, END OF YEAR	<u>\$ 33,052,991</u>	\$ 49,811,283

See notes to financial statements

NOTES TO FINANCIAL STATEMENTS YEARS ENDED DECEMBER 31, 2002 AND 2001

#### 1. DESCRIPTION OF PLAN

The following description of the Dillard's, Inc. Investment & Employee Stock Ownership Plan for Part-Time Employees (the "Plan"), (formerly Dillard's, Inc. Retirement Plan for Part-Time Employees) provides only general information. Participants should refer to the Plan agreement for a more complete description of the Plan's provisions.

General - The Plan is a defined contribution plan covering employees of Dillard's, Inc. and participating subsidiaries (collectively, the "Company") upon employment, if the employee's base hourly rate is \$8.25 or less as of the first of the Plan year and the employee is not covered by a collective bargaining agreement. The Plan was established under Section 401(a) of the Internal Revenue Code and is subject to the provisions of the Employee Retirement Income Security Act of 1974, as amended ("ERISA").

PAYSOP/Profit Sharing accounts, Basic Pre-Tax and After-Tax accounts, Voluntary Pre-Tax accounts, Post-2000 Dividend accounts and all Employer Matching and Stock Bonus accounts are intended to constitute an ESOP as described in Section 4975 of the Internal Revenue Code. All other accounts are non-ESOP.

**Contributions** - Participants in the Plan may elect to contribute on a pretax basis a minimum of 1% to a maximum of 20% of their compensation (in increments of one percentage point) to statutory maximums. Plan contributions include the following:

**Basic Salary Deferral Contributions** – Participants may elect to make Basic Salary Deferral Contributions, which are salary deferral contributions that participants invest in Dillard's, Inc. common stock, up to five percent of participants' compensation. For each participant age 21 or older with at least 1,000 hours of service within twelve months or any calendar year thereafter, Basic Salary Deferral Contributions are 100 percent matched by the Company. Company matching contributions are also invested in Dillard's, Inc. common stock.

Voluntary Salary Deferral Contributions – Participants may elect to make Voluntary Salary Deferral Contributions, which are salary deferral contributions that participants direct to be invested in various investment options. The Plan currently offers eight mutual funds, two commingled trusts, and Dillard's, Inc. common stock as investment options for participants. Participants are not required to make Basic Salary Deferral Contributions before they can make a Voluntary Salary Deferral Contribution. The Company does not match Voluntary Salary Deferral Contributions.

**Voluntary Catch-Up Salary Deferral Contributions** – Voluntary Catch-Up Salary Deferral Contributions may only be made by participants who are age 50 or older by the end of the Plan year and may not exceed the Maximum Catch-Up Pre-Tax Dollar Limit. The Company does not match Voluntary Catch-Up Salary Deferral Contributions.

Basic After-Tax and Voluntary After-Tax Contributions – If Voluntary Salary Deferral Contributions and/or Basic Salary Deferral Contributions exceed the maximum pre-tax contributions statutory dollar limit, then Voluntary and Basic contributions will continue for the rest of the plan year on an after-tax basis as Voluntary and Basic After-Tax Contributions. If Basic Salary Deferral

Contributions are being made, participants will continue to receive matching contributions on their Basic After-Tax Contributions.

**Rollover Contributions** – Eligible employees may make Rollover Contributions to the Plan of funds distributed to them from another qualified retirement plan or from an IRA.

Investment Options - For the years ended December 31, 2002 and 2001, participants could direct the investment of both Voluntary pretax and after-tax contributions and rollover contributions into the Dillard's, Inc. Common Stock Fund, Merrill Lynch Equity Index Fund, Dillard's Capital Preservation Fund, Lazard International Equity Fund, Oppenheimer International Growth Fund, PIMCO Total Return Bond Fund, State Street Research Aurora Fund, Lord Abbett Developing Growth Fund, MFS Massachusetts Investors Growth Fund, Merrill Lynch Basic Value Fund, and the MFS Total Return Fund. If contributions are not directed among the eleven available investment options offered by the Plan, then the contributions will be automatically invested in the Dillard's Capital Preservation Fund, which holds the Plan's investments in insurance contracts and Merrill Lynch Retirement Preservation Trust fund investment.

**Participant Accounts** - Each participant's account is credited with the participant's contributions, the Company's contribution and Plan earnings and is charged with an allocation of administrative expenses. Allocations are based on participant earnings, account balances, or allocated pro rata per number of accounts depending on the type of income or expense. The benefit to which a participant is entitled is the benefit that can be provided from the participant's vested portion of their account.

Vesting - Participants are immediately vested in their Basic and Voluntary contributions plus earnings thereon. Vesting in the Company's contribution portion of their accounts plus earnings thereon is based on years of service. Matching contributions made after December 31, 2001 to the Post 2001 Employer Match Account vest according to a graduated schedule. These matching contributions vest at a rate of 20% per year of service, beginning after 2 years of service, with 100% vesting after a participant completes six or more years of service. The Employer Match 1990-2001 Account, Employer Match Pre 1990 Account and Employer Stock Bonus Account become 100% vested after a participant completes five or more years of service. Nonvested balances are forfeited upon termination of service and are used to reduce the amount of the Company's future contributions to the Plan.

**Payment of Benefits** – Upon termination of service, a participant may receive a lump-sum payment of their Voluntary, Basic, and Rollover contributions plus the earnings thereon. The Company matching contributions plus the earnings thereon are available for lump-sum payment the earlier of the five-year anniversary of termination or upon reaching the normal retirement age of 65.

Withdrawals Prior to Termination – A participant may withdraw all or a portion of their Voluntary After-Tax Account or certain Employee Rollover Accounts, as defined by the Plan. Upon attainment of age 70 ½, a participant may withdraw all of their accounts.

Administrative Expenses – Substantially all administrative costs are borne by the Plan.

**Plan Termination** – Although the Company has not expressed an intention to do so, the Company has the right under the Plan to discontinue its contributions at any time and to terminate the Plan, subject to the provisions of ERISA. In the event of Plan termination, participants become 100% vested in their accounts.

**Participant Loans** – In cases of immediate and heavy financial hardship, participants may borrow from their vested account balance a minimum of \$1,000 up to a maximum of the lesser of \$50,000 or 50% of

their vested account balance. Loan transactions are treated as transfers between the investment fund(s) and the loan fund. Loan terms range from one to five years or up to ten years for the purchase of a primary residence. The loans are secured by the balance in the participant's account and bear interest at a rate commensurate with prevailing interest rates charged by persons in the business of lending money for loans, which would be made under similar circumstances. Principal and interest is paid ratably over the length of the loan through weekly payroll deductions.

### 2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

**Basis of Accounting** - The financial statements of the Plan are prepared under the accrual method of accounting.

Use of Estimates - The preparation of the Plan's financial statements, in conformity with accounting principles generally accepted in the United States of America, requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities at the date of the financial statements and the reported amounts of additions to and deductions from net assets for the period. Actual results could differ from those estimates. The Plan utilizes various investment instruments. Investment securities, in general, are exposed to various risks, such as interest rate, credit, and overall market volatility. Due to the level of risk associated with certain investment securities, it is reasonably possible that changes in the values of investment securities will occur in the near term and that such changes could materially affect the amounts reported in the statements of net assets available for benefits.

Investment Valuation - The Plan's investments are held by Merrill Lynch Trust Company, FSB (the "Trustee") and consist of investments in mutual funds, commingled collective trust funds, guaranteed investment contracts and participant loans. Investments in the mutual funds and commingled collective trust funds are presented at fair value, which is determined to be the net asset value of the mutual funds and commingled collective trust fund value estimated based on the market value of the underlying securities. Participant loans are valued at cost, which approximates fair value. Guaranteed investment contracts are valued at contract value, which approximates fair value. For the Plan years ended December 31, 2002 and 2001, the crediting interest rates and the average rates of return for the contracts ranged from 6.33% to 9.01% and 4.08% to 6.70%, respectively.

Purchases and sales are recorded on a trade-date basis. Interest income is recorded on the accrual basis. Dividends are recorded on the ex-dividend date.

Payment of Benefits - Benefits are recorded when paid.

#### 3. TAX STATUS

The Plan obtained its latest determination letter on July 1, 1996, in which the Internal Revenue Service stated that, the Plan and related Trust, as then designed, were in compliance with the applicable requirements of the Internal Revenue Code and therefore were qualified and exempt from tax. The Plan has been amended since receiving the determination letter; however, the Plan administrator believes that the Plan and related Trust are currently designed and being operated in compliance with the applicable requirements of the Internal Revenue Code. A new determination letter has been requested.

### 4. MASTER TRUST FINANCIAL INFORMATION

The Plan participates in a trust ("Master Trust"), which holds substantially all of the investment assets of the Plan and the Dillard's, Inc. Investment & Employee Stock Ownership Plan for Full-Time Employees for investment and administrative purposes of these plans. Use of the Master Trust permits the commingling of the Plan's assets with the assets of the Dillard's, Inc. Investment & Employee Stock Ownership Plan for Full-Time Employees for investments and administrative purposes. Although assets of both plans are commingled in the Master Trust, the Trustee maintains supporting records for the purpose of allocating net gain or loss of the investment account to the participating plans based on the investment of the account balances of the respective plan's participants.

Information about the net assets and the significant components of the changes in net assets relating to the Master Trust nonparticipant-directed investments is as follows:

		Years Ended 2002	December 31, 2001		
Net assets:					
Dillards, Inc. common stock	\$	92,122,256	\$	91,872,234	
Changes in net assets:					
Net appreciation (depreciation)	\$	(1,993,771)	\$	20,731,484	
Dividends		919,427		869,514	
Contributions		14,371,531		15,157,893	
Benefits paid to participants		(13,026,158)		(3,045,556)	
Other	_	(21,007)	_	(723,278)	
Increase in nonparticipant-directed net assets	<u>\$</u>	250,022	\$_	32,990,057	

### **Net Assets in Master Trust**

Net Assets in Waster 1 rus	St		
			mber 31
		2002	2001
Investments at fair value as determined by quoted market price - Stocks:			
Dillard's, Inc. Class A common stock (party-in-interest)	\$	76,737,314	\$ 73,523,767
Dillard's, Inc. Class A common stock (party-in-interest)		92,122,254	91,872,234
Mutual funds:			
Lazard International Equity Fund		1,197,031	1,288,757
Oppenheimer International Growth Fund		259,092	131,584
PIMCO Total Return Fund		10,849,041	9,704,287
State Street Research Aurora Fund		2,126,925	576,309
Lord Abbett Developing Growth Fund		1,260,300	1,834,238
MFS Total Return Fund		27,612,544	34,267,892
MFS Massachusetts's Investors Growth Fund		66,758,033	111,556,334
Merrill Lynch Basic Value Fund		6,454,392	7,750,399
Investments at estimated fair value -			
Common collective trust funds:		77 400 101	50 405 600
Merrill Lynch Retirement Preservation Trust		77,480,101	52,425,638
Merrill Lynch Equity Index Fund		2,947,723	3,617,476
Investments at contract value -			
Guaranteed investment contracts:			
Transamerica Guaranteed Investment Contract		4.065.120	10 414 707
December 31, 2010, 6.33% for 2002, 6.40% for 2001 CNA Guaranteed Investment Contract		4,965,132	12,414,786
August 29, 2003, 8.24% for 2002, 6.70% for 2001		6,991,416	10,139,903
John Hancock Mutual Life Guaranteed Investment Contract May 1, 2007, 6.56%		7,266,669	8,316,786
State Street Bank & Trust Guaranteed Investment Contract		7,200,000	0,510,700
December 31, 2025, 9.01%		4,640,472	-
State Street Bank & Trust Guaranteed Investment Contract			11 520 224
February 27, 2002, 5.90%  John Hancock Mutual Life Guaranteed Investment Contract		-	11,530,224
August 1, 2002, 4.08%		-	3,020,130
Banker's Trust Company Guaranteed Investment Contract March 31, 2007, 5.87%		-	1,729
		200 ((0 420	
Total investments		389,668,439	433,972,473
Receivables:			
Accrued interest & dividends		650,343	621,765
Pending settlement	_	3,964	(55,591)
Total receivables		654,307	566,174
Cash		188,520	582,598
Net assets in Master Trust	\$	390,511,266	\$ 435,121,245
Plan's interest in Master Trust net assets	<u>-</u> S		
Tidit's interest in Master Trust fiet assets	<u> </u>	32,817,144	\$ 49,013,942
Plan's percentage interest in Master Trust net assets		8%	11%

<sup>\*</sup>Non-participant directed investment

### **Master Trust Investment Activities**

	Years Ended December 31,			
		2002		2001
Investment income:				
Interest	\$	5,957,203	\$	5,990,479
Dividends		3,658,013		4,473,828
Net change in market value of				
Dillard's, Inc. common stock		(218,456)		37,624,810
Net investment loss from				
common/collective trusts		(828,841)		(494,993)
Net investment loss from				
registered investment companies		(34,743,894)		(48,687,291)
Other		451,480		628,082
		(25,724,495)		(465,085)
Administrative expenses		(955,952)		(539,738)
Other		(491,435)	_	(4,486,669)
		(1,447,387)	_	(5,026,407)
Net decrease in Master Trust net assets derived from investment activities	<u>\$</u>	(27,171,882)	<u>\$</u>	(5,491,492)
Plan's interest in Master Trust investment activities	<u>\$</u>	(2,807,770)	<u>\$</u>	(2,877,116)

### 5. CONTRACTS WITH INSURANCE COMPANY

The Master Trust holds insurance contracts with various insurers. These insurers maintain the Plan's deposits in funds that earn differing rates of interest each year. Interest rates vary between contracts and are subject to change. The funds maintained by the insurers are primarily invested in high-grade corporate bonds, notes and commercial paper.

### 6. REPORTING ENTITY

The Plan has previously prepared its financial statements on a combined basis with the Dillard's, Inc. Investment & Employee Stock Ownership Plan for Full-Time Employees, which were collectively referred to as the Dillard's, Inc. Retirement Plan. The accompanying financial statements of the Plan include only financial information of the Dillard's, Inc. Investment & Employee Stock Ownership Plan for Part-Time Employees.

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SCHEDULE H, PART IV, LINE 4i -SUPPLEMENTAL SCHEDULE OF ASSETS (HELD AT END OF YEAR) DECEMBER 31, 2002

> Description of investment including maturity date, rate of interest, collateral, par, or maturity value

Current value

Participant loans with interest rates of 5.75% to 10.5% and maturity dates from January 16, 2003 to June 13, 2012

191,449

See accompanying independent auditors' report.

### INDEPENDENT AUDITORS' CONSENT

We consent to the incorporation by reference in Registration Statement No. 32-42553 of Dillard's, Inc. on Form S-8 of our reports dated June 27, 2003, appearing in this Annual Report on Form 11-K of the Dillard's, Inc. Investment & Employee Stock Ownership Plan for Full-Time Employees and Dillard's, Inc. Investment & Employee Stock Ownership Plan for Part-Time Employees, in each case for the year ended December 31, 2002.

Seloith & Touche up Dallas, Texas

June 27, 2003

### CONSENT OF INDEPENDENT ACCOUNTANTS

We consent to the incorporation by reference in Registration Statement No. 33-42553 on Form S-8 of our report on financial statements included in the annual report on Form 11-K of the Dillard's, Inc. Investment & Employee Stock Ownership Plan for Full-Time Employees for the year ended December 31, 2001 and the Dillard's, Inc. Investment & Employee Stock Ownership Plan for Part-Time Employees for the year ended December 31, 2001.

BKD, LLP

Little Rock, Arkansas June 27, 2003

ch/rp 2003CLIENT/70022/LTRL1271